



Objectives

To understand the requirements of ISO 9001:2015 standard

Steps needed for fresh implementation/ transition to ISO 9001:2015 based QMS

Change in perspective

change for the better

ISO 9001:2015

ISO 9001 is a standard that sets out the requirements for a quality management system. It helps businesses and organizations to be more efficient and improve customer satisfaction.

A new version of the standard, ISO 9001:2015, has just been launched, replacing the previous version.

This training module talks about the changes required in the perspective & QMS for smooth transition to the new standard.

Contents

The new structure

Scope

Normative references

Terms and definitions

Context of the organization

Leadership

Planning

Support

Operation

Performance evaluation

Improvement

Major changes

Leadership

Risk based thinking

Focus on performance

Roadmap to smooth transition

Q & A

Clarifications

Take Away

On attending this training workshop, the participants will develop understanding of the changes required to bring their QMS in line with ISO 9001: 2015 requirements and will appreciate the change in perspective desired by the new standard.

Who should attend?

Middle level, Senior level

What is the duration?

1 day, 2 days, 3 days, 3 ½ days

[choose duration](#)

Interaction language

Hindi, English, Hindi/ English

Methodology

Multimedia Presentation

Lecture

Facilitated Discussion

Group exercise

Individual exercise

Study material

Games

Q & A